
Kluwer Mediation Blog

The Rise and Fall of Tension

Geoff Sharp (Brick Court Chambers / Clifton Chambers) · Tuesday, July 1st, 2014

Tension Raising Behaviours;

100% statements

Labelling

Put downs and excitable statements

Threats

Interpreting/analysing/patronising/matronising

Collecting allies

Non-verbal behaviours

Preparing an attack

Sarcasm

Defensiveness/self justifying

Over detailing

Tension Reducing Behaviours;

Acknowledging probable legitimate concerns

Put in perspective

Be specific

Own the interpretation

Own the personal response

Invite feedback

Invite response

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Kluwer Arbitration Practice Plus now offers an enhanced Arbitrator Tool with 4,100+ data-driven Arbitrator Profiles and a new Relationship Indicator exploring relationships of 12,500+ arbitration practitioners and experts.

Learn how **Kluwer Arbitration Practice Plus** can support you.

Kluwer Arbitration Practice Plus

Offers an enhanced **Arbitrator Tool** with 4,100+ data-driven Arbitrator Profiles and a new **Relationship Indicator** exploring relationships of 12,500+ arbitration practitioners and experts

The image shows a screenshot of the Kluwer Arbitration Practice Plus web application. The interface is titled "Explore Practice Plus" and features a navigation menu with options like "Home", "Arbitrator", "Relationships", "Arbitration", and "Practice Plus". The main content area displays a profile for "Gary R. Egan" with a "View Profile" button. Below the profile, there are several sections: "Relationship Indicators" with a "By Relationship" filter, "7 Results Found (Based on cases within Kluwer)", and "Arbitration Practice Plus" with a "View Profile" button. The interface also includes several circular charts and a list of "Arbitration Practice Plus" entries.

Kluwer Arbitration

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